



Dear Tennyson Residents, Families & Friends,

We are excited to announce that on July 8, 2022, we will be implementing our updated visitation guidelines. Recently NYS Department of Health has revised their assisted living visitation guidelines and regulations relating to COVID19. As the public health emergency has ended, we must continue to follow NYSDOH guidelines to provide safe and compliant visits.

These visiting options will be available:

- **Video Visits:** Google Duo – Continue to book on our website.
- **In-Person Visits –**
 - **We will have open visitation, no prior booking necessary:**
 - **All visitors must enter/exit through the main doors and check in/out at the kiosks by the front desk.**
 - At no time will Tennyson Court dictate which visitors can come or go for a resident.
 - All visitors must be 18 years or older or accompanied by someone over 18.
 - Residents and visitors are welcome to visit in all areas of our community.
 - **Visitors must always wear a mask when they are inside or outside our community. (This includes sitting on patios and walking around the building)**
 - Vaccinated visitors are welcome to remove their masks if all visitors and the resident are fully vaccinated and they are **in the resident's private room or the private dining room**. Masks must be put back on when exiting these rooms.
 - Visitors must utilize hand sanitizer before and after visits.
 - Social distancing will be encouraged for visitors and residents.
 - Visitors who chose to not follow our guidelines will be asked to leave the community and potentially restricted from further visitation.
 - At any point in time, you become COVID19 positive 14 days following a visit or learn of positive exposure 14 days prior to a visit, you must report this to us.
- **Resident Outings**
 - We ask that you continue to book resident outings using our website and provide 24-hour notice.
 - Any doctor office or medical appointment should be booked through the nursing department and not the website.
- **Private Dining Room Meetings/Gatherings**
 - The private dining room will be available to book using our website. A minimum of 24-hour notice is required.
 - There will be a maximum of 10 guests allowed in the private dining room per booking.
 - All guests must follow the in-person visitor guidelines listed above, and separately check in/out at the kiosks by the front desk.
 - During the time of a gathering, the doors of the private dining room must remain closed.
 - A sink and cleaning supplies are available in the private dining room for handwashing and cleaning as needed.
 - If guests leave the private dining room for any reason, they must wear a mask.

Updated 10-Day Isolation Policy:

- At any time, a resident tests positive for COVID-9, they will be placed on a 10-Day isolation.
- If resident's symptoms are improving and they test negative for COVID19 on day 7, they can exit the isolation early.
- Residents will be served meals in their room during isolation.
- Residents will not be eligible for group activities during isolation. .
- Residents will be monitored for symptoms twice a day.

Video visits, resident outings and private dining room bookings must be booked online on our website, tennysoncourt.com/visits.

As always, we appreciate all the ongoing support during these challenging times. We are excited to take these next steps towards opening visitation and look forward to seeing more families and friends visiting throughout our community.